



Circular R&C-CFA No. 233/16-17

Subject: Introduction of add-on voice packs for offering 24 hrs. Unlimited free calls (Local + STD) to any network under broadband combo plans in AP & Telangana Circles - reg.

1. CGMT, AP/Telangana Telecom Circle may kindly refer to his office proposal vide letter no. TA/Comml. II/New BB/2013-17/25 dated 01-03-2017 seeking approval for Add-on **voice packs** for offering 24 Hrs. unlimited free calls in AP & Telangana circles.
2. The proposal has been examined by the tariff committee and the Competent Authority has decided **to introduce add-on voice packs for offering 24 hrs. Unlimited free calls (Local + STD) to any network under DSL/FTTH broadband combo plans with FMC Rs. 600/- & above, in AP & Telangana Circles on regular basis.**

Details are as follows:-

- a) **Add-on Voice pack of Rs. 48/- per month – for making 24 hrs. unlimited calls to any network within circle.**
 - b) **Add-on Voice pack of Rs. 98/- per month – for making 24 hrs. unlimited (local + STD) calls to any network in India.**
 - c) **The above add-on voice packs shall be available only to the Broadband users for “retail use” having Broadband combo plan with plan FMC Rs. 600/- & above.**
 - d) **The “retail use” is defined as follows:-**
 - i. **Outgoing calls should be less than 300 unique numbers in a month**
 - e) **If the customer availing add-on voice packs as above, has not fulfilled the retail use condition as per para (d) above, add-on voice pack shall not be applicable and the customer will be charged as per existing broadband plan tariff. In this regard, applicability of ‘add-on’ pack will be checked on monthly basis.**
 - f) **The customer should be educated properly for the retail use condition as above and an undertaking to this effect shall be taken from the customers availing add-on voice packs.**
 - g) **The above add-on voice packs shall be available in AP & Telangana Circles on regular basis.**
 - h) **The circles should ensure that above add-on voice packs are offered to Broadband users for retail use in those SSAs/cities/locations/colonies of AP & Telangana circles, where there is similar offering from other operators.**
3. **The Circle shall ensure to comply with all regulatory mechanism and also update circle website.**
 4. **These instructions shall be effective w.e.f. 24-03-2017 on regular basis in AP and Telangana Telecom circles only.**
 5. **All other terms and conditions shall remain same as per earlier circulars.**
 6. **This circular is issued based on the approval of Competent Authority in Broadband cell file No. 64-409/2016-17/BB/Tariff. For any queries/clarification in this regard, matter may be taken up with Broadband Section, BSNL Corporate Office, Janpath, New Delhi-110001 (Tel. No. 011-23322064 and Fax No. 011-23734052).**

AGM (T&C)-CFA

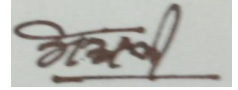
To

The CGM, AP and Telangana Telecom Circle.

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Copy for information to: -

1. CMD, BSNL.
2. Directors (CFA / CM / ENT / HR / FIN) on BSNLs Board.
3. Executive Director (Finance/CA/CN/NB), BSNL.
4. All PGMs / GMs - CFA, CO BSNL.
5. All Tariff committee members [PGM (NWP-CFA)/GM (NWP-BB/PDP-CFA)/GM (Finance-CFA)], BSNL C.O.
6. GM (Marketing), CO BSNL, for adequate publicity and marketing of the service.
7. GM (NWP-BB)-CFA, CO BSNL w.r.t case mark: 64-409/2016-17/BB/Tariff carrying the approval of the Competent Authority in the matter.
8. AD OL for Hindi version.
9. CGM (ITPC), Pune for necessary changes in CDR/billing systems.
10. CGM (BBNW), BSNL, CTS Compound, Netaji Nagar, New Delhi-23.
11. GM (BBNW), Bangalore NOC, East Telephone Exchange Building, Lazar Road, Near Bangalore east Rly Station Bangalore.
12. Hot Spot Service Providers (HSSP) for information and necessary action.
13. Director General P&T audit, Shyam Nath Marg, Near Old Secretariat, Delhi-110 054.
14. Secretary TRAI – for information please.
15. Guard File.



DM (T&C)-CFA